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Telephone in Vietnamese

Archive for June, 2009

[Twitter: another place to complain about telecom service](#)

Monday, June 29th, 2009

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Beside putting your complaint to FCC on some stubborn telecom companies on serious issues such as block porting your number, billing while not even install a landline, cancel service did not complete so that they could charge money. I rarely look at the phone bills with the exception of increase the cost of doing business without any merit because you are our good old customer and easy to bill with anything.

I believe about talking to resolve the issues. However, this news is good news for us. You can fight back if they are not interesting to talk to you or to resolve the issue.

Mythbuster Adam Savage fights \$11,000 AT&T bill with Twitter army

http://blogs.computerworld.com/mythbuster_adam_savage_fights_11_000_at_t_bill_with_twitter_army

Blogging is the old service of spread the word. Twitter is coming fast in speed of internet as people are done with typing.

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[Google Voice invitation request](#)

Saturday, June 27th, 2009

Google is also the telecom business. It started with Android for handsets. Now, Google is entering othe turf of other telecom companies.

Google Voice

<http://www.google.com/voice/>

URL to get an invitation for Google voice

<https://services.google.com/fb/forms/googlevoiceinvite/>

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[**Genachowski Approved as FCC Chairman & Where to file a complaint about telecom service in USA with FCC**](#)

Friday, June 26th, 2009

According to the news in newspapers, tv, radio, etc, Genachowski approved as new FCC Chairman in United States of America. Most Vietnamese in USA didn't know that you could file a complaint through FCC against telecom companies which are provided service in USA .

Enclosed is the URL where you need to file a complaint on-line.

<http://esupport.fcc.gov/complaints.htm>

Here is the list of complaint type

Disability Access to Communications Services and Equipment

INCLUDES:

Closed Captioning

Telecommunications Relay Services (TRS)

§255

Hearing aid compatibility

Emergency broadcast information

Junk Fax

INCLUDES:

Unwanted/unsolicited fax to your residential or business fax machine

Telemarketing, Prerecorded Messages and Do-Not-Call

INCLUDES:

Do-Not-Call

Wireless spam

Calls or messages to residential lines, business lines, wireless devices, emergency lines, patient rooms, and toll-free numbers

Wired Telephone

INCLUDES:

Telemarketing (including Do-Not-Call)

Prerecorded messages

Billing

Service

Privacy

Identity theft

Disability access

Number portability

Unauthorized switching

Unlawful advertising

Wireless Telephone

INCLUDES:

Telemarketing (including Do-Not-Call)

Prerecorded messages

Billing

Service

Privacy

Identity theft

Disability access

Number portability

Unauthorized switching

Unlawful advertising

911 calls

Tower Light outages

Signal interference to other devices

Internet Service and VoIP

INCLUDES:

Unsolicited emails on cellular phone

Billing

Service

Availability

Number portability

Unlawful advertising

Disability access

911 calls

Broadcast (TV and Radio), Cable, and Satellite Issues

INCLUDES:

Obscene or indecent programs

Unlawful or illegal advertising

Disability access

Emergency alerts

Unauthorized/unfair/biased/illegal broadcasts

Cable modem or signal issues

DTV issues

Tower Light Outages and Signal Interference

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[**\\$5 unlimited international calling \(include Vietnam\) on PrePaid services by MetroPCS wireless**](#)

Wednesday, June 24th, 2009

Well, if you are using MetroPCS prepaid wireless service then you are in luck if you are meeting their service plan requirements.

Here is the URL to find if your international phone number will be cover.

<http://www.metropcs.com/ild/findrate.aspx>

I just tested by putting a phone number from Vietnam in Saigon. It told me that the number will be cover.

“Your calls to Vietnam are unlimited when you add Unlimited International Calling today by visiting your local MetroPCS Stores or by calling MetroPCS Customer Service at 1.888.8metro8 (1.888.863.8768).”

However, the MetroPCS prepaid wireless service coverage area is limited. You can look at the map

<http://www.metropcs.com/coverage/>

You need to put at lest a zipcode number or full address to find if MetroPCS wirelss is available in your area.

Good luck.

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[Net10 Prepaid Service](#)

Saturday, June 20th, 2009

I looked on this one while surfing around Best Buy stores to see Palm Pre last week. I didn't buy one until trying to get a reconditioned Nokia 1600 for \$20. I think I won't lost anything with \$20 plus tax with the deal includes 300 minutes and 60 days of service upon activation. The activation fee is already \$35 for all the contract phone.

First, you have to cut the plastic bag. It is a painful process. Second, you need to assemble the phone with battery, cover, recharge, power on, etc. The activation via web didn't work when I try to skip fill in personal information (when the website allowed me to skip by clicking skip). The other options are calling the 1-800 number or if you signed up your home phone number. I guessed that the company wants to keep try your information profile through your home phone number. There are no way that you skip the activation part without any information on you unless you are using someone else phone or public phone . You have to provide a phone number in order to activate Net10 Prepaid service after completing the activation process through 1-800 number. You don't have to give them your credit card. The free 300 minutes and 60 days of service activated before the announcement of assigning the phone number. You have to wait for the number send to your phone within 15 minutes or less.

The first test call was from home phone to the prepaid phone. The sound is pretty clear. The second test phone by letting someone using a T-mobile call from another county. It's pretty good on signal bar and sound quality. That's my report for the day.

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[A note on cancel service at Verizon Wireless in USA](#)

Wednesday, June 17th, 2009

I decided cancel a phone number that most the incoming are not mine or asking for me. Secondly, the phone is usually turn off by itself during the conversation. Third, it ran out of battery pretty quick even that it is a low usage phone. When calling 1 800 number of Verizon wireless and pressing the following numbers on June 16, I talked to a live person. After getting through about the main problem of cancelling the phone number, I have to listen to operator about getting a new number, offer money credit of buying new phone, etc. I told her that I just cancel the number because I might get an iPhone. She went on with other phones with better than iPhone. I'm not interested in this conversation about those features that I don't need. I told her that those phones are copy cats or playing catch up to be iPhone killer. She kept going on about how do I know the iPhone is better. I told her that I do evaluation before getting another services. She kept going on about the services that Verizon offer is better that AT&T. That might be true but I just asked her to cancel the number anyway. She kept going on about transferring the phone to another person. I got stuck in that situation with several wireless company back and forth with their procedures while keeping paying them the bill for several months for no service. I told them that I just wanted to cancel the phone. She kept going to remind me about changing my mind or giving to someone else. I told her that I don't want to extend the contract for any reasons. Finally, she told me that my phone number won't be cancel until the end of billing statement. Lucky me, the end of my billing statement is end of midnight on June 17.

I called again on June 17 afternoon about cancel another number with just a problem of receiving stranger calls. I didn't have any problem or question ask after stating the same problem. The process is very quick.

If you decide to cancel the service after contract agreement with Verizon Wireless then you need to do it before the end of billing statement. Other wireless companies such as T-Mobile, Sprint, or Cingular (change name to AT&T) charged me on the number of days that I used my phone without waiting until the end of my billing statement cycle. Other people told me that I should port the number then I won't have to deal with talking to the operators. That might be true but I really didn't need those numbers which will carry same problem to a new wireless carrier. I hope I won't update my status here again.

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[Vietnam Telecoms Mobile Broadband and Forecasts](#)

Thursday, June 11th, 2009

I won't translate this announcement from Bharat Book Bureau because it is exactly same with the other announcement below.

Vietnam - Telecoms, Mobile, Broadband and Forecasts

http://www.researchandmarkets.com/research/be0132/vietnam_telecoms

However, enclosed is table of content of the report from this URL.

<http://www.bharatbook.com/Market-Research-Reports/Vietnam-Telecoms-Mobile-Broadband-and-Forecasts.html>

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Tags: [Broadband](#), [Forecasts](#), [Mobile](#), [Telecoms](#), [vietnam](#)

Posted in [statistics](#) | [No Comments](#) »

[Communic Asia Singapore 2009](#)

Thursday, June 4th, 2009

Attached file:

[communicasia-2009](#)

FYI, I received this email. I post it here so if you are interested to go from Vietnam then you can contact them.

PS>Disclaimer: I'm not working or receiving any money from this company. I don't promote free commercial. However, it's related about telecommunication event that might help telecommunication in Vietnam .

From : “Communic Asia Singapore 2009”

To : tlt_msg@yahoo.com.vn

Subject : Communic Asia Singapore 2009

Date : Thu, Jun 04, 2009 05:03 AM

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